

INDIANA STATEWIDE 911 BOARD

RESOLUTION NO. 2018-1

**RESOLUTION OF THE BOARD OF DIRECTORS OF THE
INDIANA STATEWIDE 911 BOARD
ESTABLISHING THE POLICY ROUTING FUNCTIONS (“PRF”)
FOR 911 SYSTEM SERVICE PROVIDERS UNDER CONTRACT WITH
THE BOARD AND PROVIDING SERVICE TO PSAPS ON BEHALF
OF THE INDIANA STATEWIDE 911 BOARD**

WHEREAS, the Indiana Statewide 911 Board (the “Board”) is a separate public body corporate and politic of the State of Indiana (the “State”) created and existing under the authority of Ind. Code 36-8-16.7-24;

WHEREAS, the Board is responsible for overseeing the statewide 911 system, including the functional elements of the system and the implementation of such elements within the “IN911 network”;

WHEREAS, the Board recognizes that while the Board maintains the legal obligation of providing 911 services as part of the statewide 911 system, the operation of a Public Safety Answering Point (“PSAP”) in Indiana is a local public safety responsibility;

WHEREAS, the Board and its Consultants designed and adopted an NG911 ESInet system which adheres to the National Emergency Number Association (“NENA”) i3 standards for call delivery to all PSAPs in the State;

WHEREAS, the Board executed contracts for service (“Contracts”) with Venture Communications Corp. and AT&T (collectively the “Providers”) for 911 call delivery services in accordance with Request for Service 15-12, Vendor Responses, BAFOs, and Service Level Agreements, which such documents are considered a part of the Contracts;

WHEREAS, the Providers are required to provide 911 call delivery service using NG911 functional elements which comply with NENA i3 standards, including Policy Routing Functions (as defined herein);

WHEREAS, the definition of “Policy Routing Function”, as found in NENA’s Master Glossary is “that functional component of an Emergency Services Routing Proxy that determines the next hop in the SIP signaling path using a policy;”

WHEREAS, the Board now desires to establish a policy setting forth the Policy Routing Functions which shall apply to all 911 System Service Providers under Contract with the Indiana Statewide 911 Board.

NOW, THEREFORE BE IT RESLOVED BY THE INDIANA STATEWIDE 911 BOARD, THAT:

Section 1. Policy Based Routing. 911 System Service Providers who provide a call delivery service as part of the IN911 Network shall adhere to the policy-based routing of 911 calls for service as approved by the Executive Director.

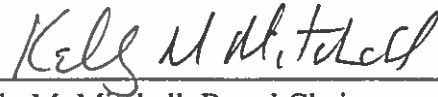
Section 2. Dynamic Routing Decisions. The i3 standard calls for the policy routing decision in the next generation core services to be dynamic and not require the manipulation or involvement of individuals, components or elements outside of the ESRP.

Section 3. Authority. The Executive Director and Board Consultants have determined, in cooperation with the PSAPs in the State, to establish the order of precedence for call routing.

- a. The PSAP is responsible for identifying the "backup" PSAP jurisdiction that it wants its 911 calls routed to in the event of the inability to deliver any 911 call to the designated PSAP for any reason.
- b. The Executive Director shall have the authority to establish the order of the routing policy. The order of the routing is as follows:
 1. Backup PSAP as identified by primary PSAP
 2. MEVO via Federal Information Processing Standard ("FIPS") Codes
 3. MEVO via 1-800 number
 4. Administrative Phone System
 5. PSAP of last resort

Section 4. Limitations. A 911 System Service Provider under contract with the Board for 911 call routing and delivery shall not establish a policy routing decision that is contrary to its existing contract and service level agreements or this Resolution.

Approved and adopted this 12th day of June 2018, in Indianapolis, Indiana.



Kelly M. Mitchell, Board Chairperson

ATTEST:



Edward Reuter, Executive Director