

Release Notes

Texty Release 17.6

INdigital

Prepared for
Texty Users

Table of Contents

2. About This Release	3
3. Compatible Products	3
4. Upgrades	3
5. New Features	3
• what3words Integration	4
• PSAP Alert Messages	5
• Displayed Elevation	6
• From-911 Number Display	7
• Bigger Logout Button	8
• Prioritize Texty Application	9
6. Updated Functionality	10
7. Known Bugs and Limitations	10
8. Resolved Issues	10

Texty 17.6 Release Notes

1. Introduction

The document communicates the new features and changes in this release of the Texty release 17.6. It also documents known problems and workarounds.

2. About This Release

This release will describe the differences between the 17.5 and 17.6 releases. This will outline the new features and functionality as well as corrections in the application.

3. Compatible Products

This product has been tested on the following Internet browsers or with the following products:

- Chrome version 74 or later

4. Upgrades

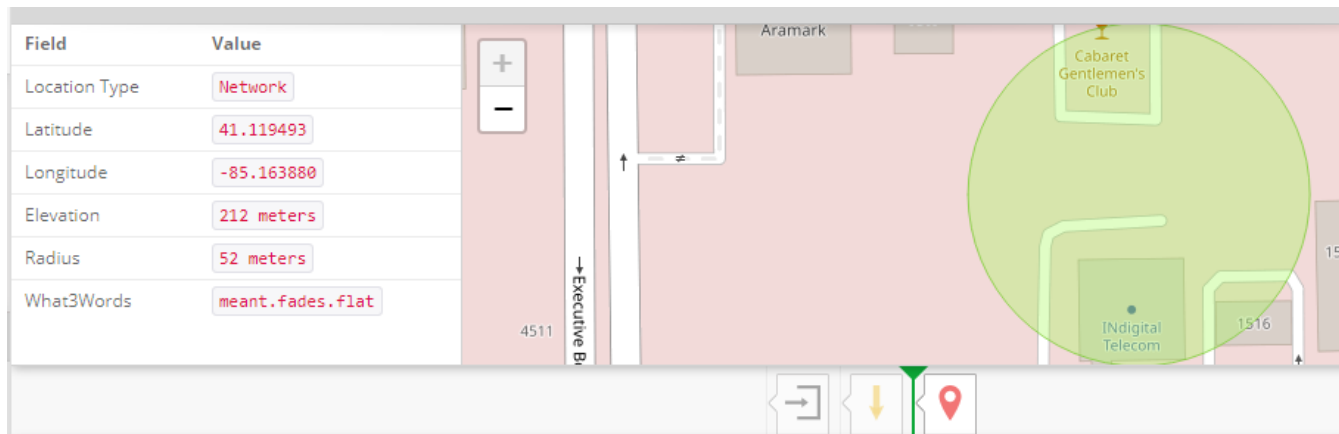
The upgrade will be performed by INdigital staff as each PSAP is ready to migrate. No changes should be necessary at the PSAP.

5. New Features

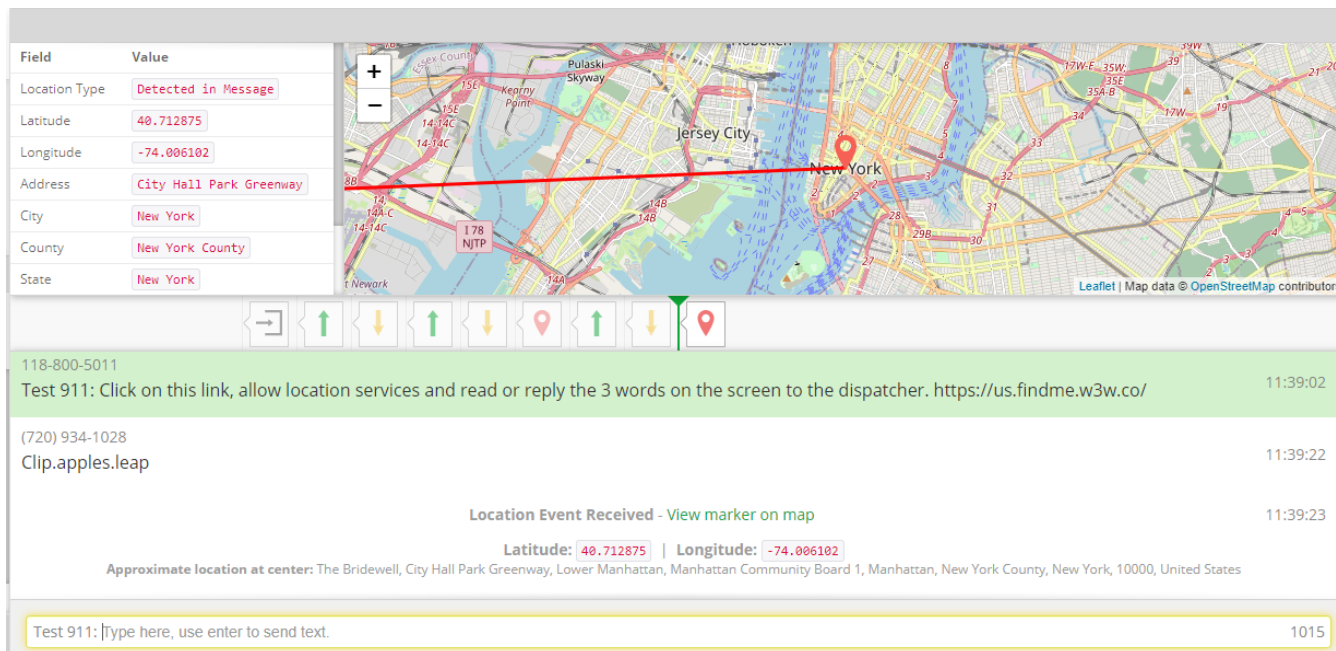
The following new features appear in this release:

- **what3words Integration**

When we receive a caller's location, the 3 word string that describes the location will be displayed next to the map. The words are clickable which will copy them to the clipboard to be pasted into another application.

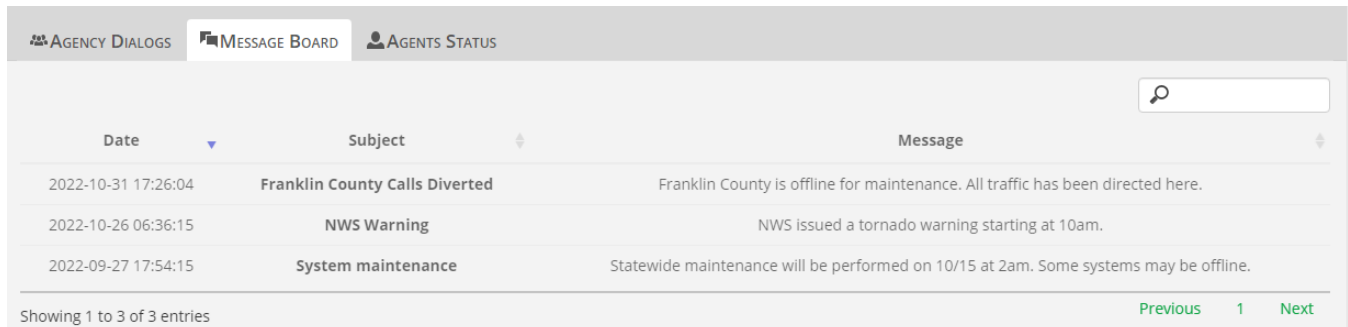


In addition, when a what3words sequence is received, the location will be displayed in the map area.



- **PSAP Alert Messages**

We now have the ability to send messages to all Texty users at a PSAP. When a new alert is created, all logged in users will be notified. In addition, when a user logs in and there are new messages since they last logged out, the tab will be highlighted in red. An administrator can open a support ticket with INdigital to have a message created and sent.



The screenshot shows the 'MESSAGE BOARD' tab selected in a navigation bar. Below the navigation bar is a search input field with a magnifying glass icon. The main content area displays a table with three columns: 'Date', 'Subject', and 'Message'. The table contains three entries. At the bottom of the table, it says 'Showing 1 to 3 of 3 entries' and has navigation links for 'Previous', '1', and 'Next'.

Date	Subject	Message
2022-10-31 17:26:04	Franklin County Calls Diverted	Franklin County is offline for maintenance. All traffic has been directed here.
2022-10-26 06:36:15	NWS Warning	NWS issued a tornado warning starting at 10am.
2022-09-27 17:54:15	System maintenance	Statewide maintenance will be performed on 10/15 at 2am. Some systems may be offline.

Showing 1 to 3 of 3 entries [Previous](#) [1](#) [Next](#)

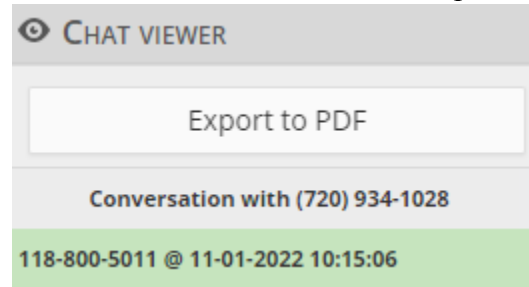
- **Displayed Elevation**

If elevation is received with the caller location, it will now be displayed next to the map.

Field	Value
Location Type	Network
Latitude	41.119493
Longitude	-85.163880
Elevation	212 meters
Radius	52 meters
What3Words	meant.fades.flat

- **From-911 Number Display**

Some outbound sessions are never responded to, which can leave no easy way to identify who the messages were sent to. We have added a message at the top of the conversation that displays the number. This will also be in the exported PDF.



- **Bigger Logout Button**

By user request, we have made the logout button more obvious.



- **Prioritize Texty Application**

We have enabled several functions that will keep Texty active. We found that the Texty display would sometimes get hidden behind other windows and would go inactive. This resulted in users thinking they were logged in, but were not. This should happen less frequently. In browsers that display an icon when playing sound, you will notice that the Texty tab now periodically displays that icon. No actual sound is being played. In addition, we have added additional checks for users that do go offline for an extended period of time, over 2 hours, which will result in the user being logged out.

6. Updated Functionality

- Correctly format ADT alarm messages when viewing a session for another user
- Most emojis are now displayed correctly when exporting the PDF of a conversation
- Address detection has been refined to limit the amount of data used

7. Known Bugs and Limitations

There are no known bugs or limitations in this release.

8. Resolved Issues

Issues and Troubles Resolved Since Release 17.5

- INTEXTY-216 Export to PDF doesn't display Emojis
- INTEXTY-273 Mixed Case Usernames Unable to Register to TCC
- INTEXTY-295 Alert when using an unsupported browser
- INTEXTY-357 UI RPM package permissions
- INTEXTY-358 Toolkit API issue when getting all sessions
- INTEXTY-368 New Feature: Graceful logout
- INTEXTY-374 BUG: Translated messages cause an error in the browser console for everyone in the PSAP
- INTEXTY-375 High number of queries
- INTEXTY-378 BUG: osmProxy generates many errors
- INTEXTY-380 BUG: Outbound sessions generate an error
- INTEXTY-381 BUG: missing overlay ID error message
- INTEXTY-382 BUG: toolkit-api uses inconsistent function calls and does not properly limit transactions
- INTEXTY-384 BUG: If reverse geocode fails then you get display issues
- INTEXTY-385 IMPLEMENT: Ability to disable/enable users
- INTEXTY-386 Duplicated events
- INTEXTY-388 BUG: console error when circle location type with same coordinates received as previous request
- INTEXTY-389 Directory URI with a space causes issues
- INTEXTY-392 BUG - Fix formatting issues with alarm messages
- INTEXTY-396 Update formatting for alarms when barging
- INTEXTY-397 New feature: Keep background tabs from sleeping
- INTEXTY-398 Deprecation warning about addDomListener
- INTEXTY-399 New feature: display elevation in location information area if passed
- INTEXTY-400 New feature: PSAP messages
- INTEXTY-401 API in PUB/SUB server to send Messages to the message board
- INTEXTY-402 Testing, Documentation and Release
- INTEXTY-403 SEVERE BUG: A & (ampersand) in a text message prevents it from being written to the DB
- INTEXTY-405 BUG: Message order in Agency Dialogs
- INTEXTY-406 Fix: the address extract function is a security issue
- INTEXTY-407 New feature: What-3-Words Integration
- INTEXTY-408 Fix: history does not show the external number
- INTEXTY-410 Request: Make the logout button bigger

Revision History

Version	Date	Summary of Changes	Author	Revision Marks (Yes/No)
1.0	11/1/2022	Initial revision.	Jason Shugart	no