



State of Indiana to Modernize 911 Communications with AT&T ESInet

Updating 911 Communications will Help Improve Public Safety Across the State

INDIANAPOLIS, Aug. 7, 2019 -- The Indiana Statewide 911 Board has selected AT&T to help modernize the legacy 911 systems across the state. Through this collaboration, AT&T will replace outdated 911 infrastructure with [AT&T ESInet™](#), covering more than 60% of the state's 6.6 million citizens. This NextGen 911 platform will help improve public safety across the state with next generation call routing and other advanced services.

AT&T ESInet is an IP-based call routing platform that will help Public Safety Answering Points (PSAPs) keep up with the current and future needs of Hoosiers. In the future, the new platform will be able to support pictures and video sent from mobile devices. These features could provide more information to first responders to help deliver a faster response to people in distress.

In addition, AT&T ESInet provides alternative routing to neighboring PSAPs. This provides backup support for overloaded PSAPs at peak times or during emergencies, making it easier for PSAPs to be more responsive and provide more reliable service to citizens.

The Indiana Statewide 911 Board is working with INdigital to support the remaining PSAPs across the state. Together, the Indiana Statewide 911 Board, AT&T and INdigital are working to deliver the State of Indiana's IN911 vision to enhance 911 communications to help save lives, protect property and assist citizens in their time of need.

"Indiana has always pursued new and innovative ways to provide one of the best 911 systems in the country," said Ed Reuter, Executive Director, Indiana Statewide 911 Board. "We are pleased with the collaboration between AT&T and INdigital as they buildout two redundant networks for NextGen 911 services. Having geographically separated sites allows us to continue functioning and routing calls in the event of a system failure."

"We are proud to work alongside the Indiana Statewide 911 Board in support of its IN911 vision to provide the most advanced public safety solutions available to help keep those traveling through and living in Indiana safe," said Brian Troup, vice president, AT&T Global Public Sector.

Deployment to the counties covered by AT&T ESInet is expected to be completed by September 2020.

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