

**INDIANA STATEWIDE 911 BOARD**

**RESOLUTION NO. 2025-1**

**RESOLUTION OF THE BOARD OF DIRECTORS OF THE INDIANA STATEWIDE  
911 BOARD ACCEPTING DUBOIS COUNTY  
CALL ROUTING AND DISPATCHING GUIDELINES**

WHEREAS, the Indiana Statewide 911 Board (the “Board”) is a separate public body corporate and politic of the State of Indiana (the “State”) created and existing under the authority of IND. CODE § 36-8-16.7-24;

WHEREAS, the Board is responsible for overseeing the statewide 911 system and the statewide 911 fund;

WHEREAS, the Board works with its vendors and the State’s counties to coordinate the statewide 911 System;

WHEREAS, Dubois County, Indiana (“Dubois County”) has adopted a Memorandum of Understanding (“MOU”) from Dubois County which establishes a framework and guidelines for implementation of geographical call routing of 911 cellular calls within Dubois County, which such MOU is attached to this Resolution as **Attachment 1**;

WHEREAS, the Board has received the MOU from Dubois County;

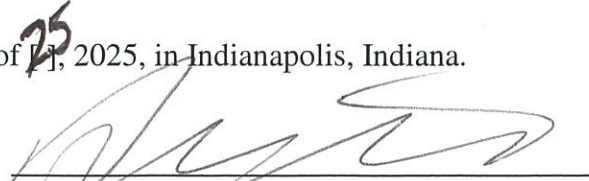
WHEREAS, the Board has considered Dubois County’s MOU and hereby accepts the framework and guidelines outlined for Dubois County’s 911 call routing and dispatching;

NOW, THEREFORE, BE IT RESOLVED BY THE INDIANA STATEWIDE 911 BOARD, THAT:

**Section 1. Acceptance of Dubois County Call Routing Framework.** The Board has received Dubois County’s MOU and accepts it as an indication of Dubois County’s plans to implement a framework for geographical call routing of 911 cellular calls.

**Section 2. Coordination with Dubois County and Board Vendors.** The Board agrees to cooperate with Dubois County to implement its framework for geographical call routing of 911 cellular calls and directs its vendors to cooperate with Dubois County to any extent necessary to implement the terms of the MOU.

Approved and adopted this 3<sup>rd</sup> day of 25, 2025, in Indianapolis, Indiana.



---

Daniel Elliott, Board Chairperson

ATTEST:



---

Jeff Schemmer, Executive Director

**Attachment 1**

# Memorandum of Understanding for 911 Call Routing and Dispatching

**1. Purpose:** The purpose of this Memorandum of Understanding (“MOU”) is entered into by the below named parties on this 24th day of June, 2024 in order to establish a framework and guidelines for implementation of geographical call routing of 911 cellular calls also known as use of “geo fencing technology”, routing of land line and Voice over Internet Protocol 911 calls, and call handling and responses to those calls. This MOU also provides guidelines for 911 call rollover and emergency backup operations.

**2. Parties Involved:**

- A. Dubois County Communications Center, Point of Contact: Stuart Wilson, Director
- B. City of Jasper Police Department (“JPD”), 309 E 6<sup>th</sup> St, Jasper, IN 47546
  - 1. Communications Chief, Brittany Schreiner
  - 2. By and through the Board of Public Works and Safety of the City of Jasper, IN
- C. Dubois County Communications 911 Advisory Board
  - 1. Point of Contact: Chad Blessinger, President
  - 2. By and through the Board of Commissioners of Dubois County
- D. Statewide 911 Board
  - 1. Point of Contact: Jeff Schemmer, Executive Director
- E. INDigital, 1616 Directors Row, Ft. Wayne, IN (911 Provider)
  - 1. Point of Contact: Larry Stidham, Vice President, Sales and Marketing
- F. WTH GIS Thinkmap, 3665 Washington Blvd, Indianapolis, IN (Mapping provider)
  - 1. Point of Contact: Shawn Scott, GIS Consultant

**3. Scope:** The geographical areas within this MOU are the boundaries for the County of Dubois, Indiana, and the corporate boundaries for the City of Jasper, Indiana.

**4. Responsibilities:** A current GIS Shapefile containing the City of Jasper corporate boundary limits (“Jasper City Limits”) will be provided by Dubois County Communications Center to the 911 call delivery vendor, INDigital, to implement GEO call routing. Updated shapefiles should be provided to INDigital within 30 days of availability from the GIS mapping vendor(s).

**5. Call Routing:**

- A. Land line, Voice over Internet Protocol, cellular calls, and calls from other sources that take place within the Jasper City Limits would be routed to the JPD Communications Center for answering.
- B. Land line, Voice over Internet Protocol, and cellular calls, and calls from other sources that take place outside of the of Jasper City Limits and within Dubois County will be routed to the Dubois County Communications Center.

## **6. Call Responses:**

- A. Calls determined to be primarily needing a response from Emergency Medical Services (EMS) will be dispatched primarily by Dubois County.
- B. Calls that require First Responders from a Fire Department according to Dubois County Communications Center procedures (Set by the Dubois County EMS Director and Dubois County Fire Chiefs) will be dispatched primarily by Dubois County.
- C. Police calls within the Jasper City Limits will be dispatched primarily by Jasper.
- D. Police calls outside of the Jasper City Limits will be dispatched primarily by Dubois County.
- E. Fire calls within Bainbridge Township, Dubois County, will be dispatched primarily by Jasper.
- F. Fire calls outside of Bainbridge Township, Dubois County, will be dispatched primarily by Dubois County.
- G. Other calls, regardless of location, including but not limited to Indiana Conservation Officers, Coroners, Community Corrections Field Officers, etc. will be dispatched primarily by Dubois County.

**7. Data Sharing:** JPD Communications Center and the Dubois County Communications Center shall continue to share mapping data through WTH Technology GIS Thinkmap. Said information provides geographical data necessary for call routing, ensuring data accuracy, security, and privacy compliance while following NENA Standards for addressing.

**8. Testing and Certification:** Both Dubois County Communications and JPD shall participate in testing and certifying the accuracy and functionality of the GEO call routing system before it goes live.

**9. 911 Call Rollover:** In the event that there is an overwhelming number of 911 calls to the Dubois County Communications Center that are unable to be answered within standard times, calls shall roll to JPD. In the event that there is an overwhelming number of 911 calls to the City of JPD Communications Center that are unable to be answered within standard times, calls shall roll to the Dubois County Communications Center.

**10. Emergency Procedures:** In the event of failure, outage, or other technical issues JPD Communications Center shall serve as a backup center to Dubois County Communications Center, and Dubois County Communications Center shall serve as a backup center to the JPD Communications Center.

**11. Data Ownership:** Portions of the WTH Technology GIS Thinkmap data within the Jasper city limits are owned by the City of Jasper and portions are owned by the County of Dubois. WTH Thinkmap data outside of the boundary of the Jasper city Limits, but within the County of Dubois is owned by the County of Dubois.

**12. Duration and Termination:** This MOU shall remain in place indefinitely and be reviewed annually by all parties involved. This MOU can be terminated by the Dubois County Communications 911 Advisory Board or the Jasper Board of Public Works and Safety.

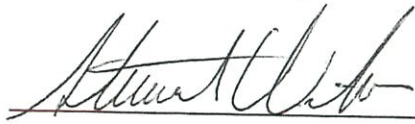
**13. Compliance and Reporting:** Compliance with the MOU will be monitored by all persons participating in 911 call routing and handling. If problems exist, they will be reported using a chain of command within respective agencies, and addressed to the Dubois County Communications 911 Advisory Board.

**14. Dispute Resolution:** Disputes or disagreements that may arise during the implementation or operation of the GEO call routing system, 911 rollover calls, and backup departments should be addressed by the Dubois County Communications 911 Advisory Board.

**15. Review and Update:** The next scheduled review for this MOU shall take place in January, 2025 during the Dubois County Communications 911 Advisory Board meeting. Any updates or changes will be discussed by and voted on by the Dubois County Communications 911 Advisory Board and presented to the Dubois County Commissioners and Jasper Board of Public Works and Safety for final approval.

City of Jasper \_\_\_\_\_ ATTEST:  
Dean Vonderheide, Mayor \_\_\_\_\_ Date \_\_\_\_\_ Kiersten Knies \_\_\_\_\_ Date \_\_\_\_\_  
And presiding officer \_\_\_\_\_ Clerk Treasurer \_\_\_\_\_  
Board of Public Works and Safety \_\_\_\_\_ Date \_\_\_\_\_  
\_\_\_\_\_ Date \_\_\_\_\_

Stuart Wilson – Director, Dubois County Communications Center

 \_\_\_\_\_ Date 6/24/2024

Brittany Schreiner – Communications Chief, Jasper Police Department

 \_\_\_\_\_ Date 06-24-2024

Chad Blessinger – President, Dubois County Commissioners

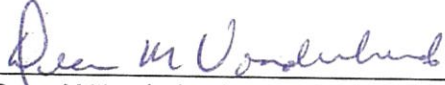
 \_\_\_\_\_ Date 7-1-24

Jeff Schemmer – Executive Director, Statewide 911 Board

 \_\_\_\_\_ Date 3/25/25

# Memorandum of Understanding for 911 Call Routing and Dispatching

City of Jasper

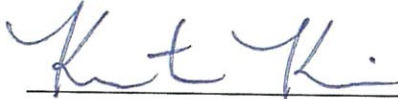


Dean M Vonderheide, Mayor  
Board of Public Works, Presiding Officer

6/25/24

Date

ATTEST:



Kiersten Knies, Clerk-Treasurer

6/25/24

Date